



1. Can we order less than 8 units?

Yes. Brigades are guaranteed to have access to a minimum of 8 subsidized units put aside for them and available up until the 15th January 2016. You can order less than eight, but postage and handling will remain at \$35 for any number up to 3 units, and a second postage and handling fee of \$45 for any number of units between 4 and 8.

Groups can also order less than their guaranteed 2 units, but again the postage and handling fee will remain at \$35 for dispatch of the guaranteed units.

2. How will we know how many subsidized units we can have above our initial allocation of 8? (Tier 2)

We won't know how many are available until the 25th January 2016. This is to ensure all brigades have equal time to order and pay for their initial allocation. After the closing date of the 15th January – any units not taken up by brigades through the Tier 1 process, will then be made available in the Tier 2 program. We will then divide this total number of units left over by the number of brigades and groups requesting Tier 2 units, and that number will then be allocated proportionally amongst the Tier 2 orders until there are no subsidized units remaining.

On the 25th January, brigades and groups will be advised how many of their Tier 2 orders can be honoured, and payment will then be requested. Brigades and groups will have until the 1st March to pay for these units.

3. Are Tier 2 orders binding?

Yes. Even though you won't have to pay for these units until we know how many are available, we will have to treat all Tier 2 orders as binding in order to know how many we can allocate to brigades and groups. You should assume that you will be asked to pay for every unit you indicate on the Tier 2 order form.

4. Who will own the units?

This is a brigade/group decision. If the brigade purchases the units using brigade funds, then they will be owned by the brigade/group and can be allocated at the brigade's or group's discretion.

Many brigades/groups are likely to request that individual members purchase the units at their own expense, in which case brigades/groups will determine how to prioritize the limited number of subsidized units available, but once the member reimburses the brigade/group for the unit cost, the device will then become the property of that individual.

5. How should we prioritize members if more than 8 members want to pay for a scanner?

This is a brigade decision. The brigade may elect to implement its own ranking system which might prioritize members based on their role within the brigade or group, and what benefit that member's possession of a digital scanner would have on the brigade.

6. What if a member does not want to order through the brigade/group and just wants to buy one themselves?

Individual members will not have access to units at the subsidized price unless the full allocations to brigades and groups are not taken up. However, individuals will be able to purchase units at the full cost price when they become available. Individual orders will be treated the same as any Tier 3 orders and will be processed only after the end of the subsidization program, which is expected to finish early 2016. The manufacturer will not have any additional capacity until the end of the subsidization program, as it is expected that demand through the subsidization process will deplete all available stock.

Non CFA members will need to wait until the product is released at the retail level, which will be at the manufacturer's discretion and is unlikely to be until well after CFA's internal distribution program is completed.

7. Why can only brigades or groups order them?

This scanner has been developed specifically for CFA members and there is a limited budget for how many units can be subsidized by CFA. We are expecting demand to exceed supply, and are therefore relying on brigades and groups to be best placed to determine priority based on benefit to the overall community/brigade/group.

8. Can Headquarters and Coastguard brigades apply?

Yes. All registered CFA brigades and groups may apply. This includes registered Headquarters brigades and registered CFA Coastguard brigades.

9. Can Forest industry brigades apply?

No.

10. Why have groups been provided with a smaller number of guaranteed units?

For two main reasons. The first was to maintain parity and proportion with the units offered to brigades when considering membership/role numbers. The second reason being that groups received a priority allocation well above brigade allocations in the allocation of CFA Tait radios during CFA's radio replacement project. On average, each group in the state received an allocation of 10 CFA Tait radios for use by group personnel.

11. Why will only 3 units be dispatched straight away?

These units are being manufactured exclusively for CFA. It currently takes 120 days from when CFA places an order, and when that unit is then available in the country. 3 units per brigade has been determined by how many are in the country and are available now, with additional units being dispatched as they come off the manufacturing line.

12. I own a small business. Can I purchase these units for re-sale?

No. These units are only available exclusively for CFA members until early 2016.

These units are likely to be offered to the public through the manufacturer's normal wholesale and retail channels at some point in the future, but is unlikely to occur before the end of CFA's distribution program. Any decision to offer the unit to the public will be solely at the discretion of the manufacturer.